Course Syllabus
EMP2000 Islamic Spiritual Care: Theory and Practice
College Name: Emmanuel College
Toronto School of Theology
Winter 2017

Instructor Information

Instructor: Nazila Isgandarova, D. Min., RSW, Reg. Psychotherapist
Office Location: Emmanuel College
E-mail: nazila.isgandarova@mail.utoronto.ca
Office Hours: by appointment

Course Identification

Course Number: EMP 2000HS
Course Name: Islamic Spiritual Care: Theory and Practice
Course Location: EM
Class Times: Wednesdays, 16:00-19:00
Prerequisites: A course on spiritual care, counselling, or on Islam

Course Description

This course is an introduction to Islamic spiritual care in institutionalized settings, exploring both theoretical and applied aspects of the practice. The subject matter is located at the intersection of Islamic theology and the social and human sciences, addressing developmental theory, grief theory and gender studies among other things. This course emphasizes multidimensional assessment and the different application of spiritual, therapeutic, supportive, educational, and resource management strategies for individuals. Gender, professional identity and professional ethics are also examined.

In addition, the course reviews the experience of formal spiritual care in Canada, particularly in relation to the College of Registered Psychotherapists of Ontario (CRPO). It highlights significant aspects of the new regulation and the benefits of this new College for the practice of spiritual care and counselling in Canada.
Class Format

In order to help you integrate the knowledge and skills necessary for Islamic spiritual care practice this course will be taught using the following formats:

Class discussions of relevant topics such as course readings, previous experience working with Muslims in health care, prison, school, etc., settings. Class discussion is intended to help you develop your skills in critical thinking and effective communication that honours diverse points of view. Assigned readings provide a foundation for class discussions.

Lectures designed to expand upon, highlight, and clarify important theoretical knowledge and practice skills in regard to Islamic spiritual care.

Role-play exercises designed to help you transfer knowledge to practical skills. In order to do so, we will use clinical cases to apply spiritual and psychotherapeutic theory or theories.

Prerequisites

A course on spiritual care, counselling, or on Islam is a prerequisite for this course. Students can meet with the instructor for suggested readings if they feel it is necessary.

Course Resources

Required Readings:


Course Learning Objectives

Emmanuel College MPS outcomes

Students successfully completing this course will be able to demonstrate the following learning outcomes.

In respect of general academic skills:

- Interpret key sources of Islam using a variety of methods, sources, and norms in spiritual care context;
- Identify researchable questions as these arise from the course;
- Apply appropriate methodologies when conducting research;
- Competence in the use of a library and in the construction of a bibliography;
- Familiarity with pertinent web-based resources and skills;
- Acquire skills in the area of clear and effective communication in both oral and written forms (such as the construction of a logical argument; the making of informed judgments on complex issues; the use of standard conventions of style for scholarly writing);
- Demonstrate ability of a critical awareness of the texts and their associated reading methods.

In respect of the understanding of the content of one or more theological disciplines:

- Familiarity with various sources of the Islamic tradition;
- Familiarity with theological and practical perspectives in Islamic spiritual care and its place in Islam in relation to other Islamic disciplines – *tafsir*, *fiqh*, philosophy, ethics and mysticism;
- Familiarity with theology, spiritual/religious theories and the social and human sciences in understanding the human experience in Islamic spiritual care;
- Familiarity with Islamic theology with a focus on suffering, sickness, loneliness, grief and death;
- Familiarity with the diversity of theological viewpoints and practices within the Islamic tradition;
- Familiarity with contemporary Islamic spiritual care and counselling literature.

In respect of personal and spiritual formation:

- Awareness of their own personhood in the practice of Islamic spiritual care;
- Sensitivity to ecumenical, multifaith and multicultural issues in Islamic spiritual care;
- Awareness of how attitudes, values and assumptions affect the Islamic spiritual care practice.
- Ability to identify coping strategies in Islamic spiritual care, including but not limited to prayer, symbols, images, narrative and eschatology;
- Ability to identify elements of what might be described as Islamic spiritual care in relation to psychotherapy practice.
In respect of ministerial and public leadership:

- Participate in leadership opportunities in the Muslim community and in society;
- Act as a change agent within their own communities and disciplines;
- Appreciate and responsibly use resources within the practice of Islamic spiritual care;
- Provide leadership on an ongoing basis related to spiritual care and counselling;
- Respectful collaboration with cognate disciplines involved in service delivery to individuals.

**CRPO Outcomes**

By the end of this course, students will have had an opportunity to demonstrate and enhance the following areas of vocational preparation:

1.1 Integrate a theory of human psychological functioning.
1.2 Work within a framework based upon established psychotherapeutic theory.
1.3 Integrate knowledge of comparative psychotherapy relevant to practice.
1.4 Integrate awareness of self in relation to professional role.
1.5 Integrate knowledge of human and cultural diversity.
2.1 Use effective professional communication.
2.2 Maintain effective relationships.
2.3 Contribute to a collaborative and productive atmosphere.
5.1 Remain current with professional literature.

**Evaluation**

**Requirements**

The requirements of this course are:

1. Regular, on-time attendance and participation in various group activities, role plays and discussions (20% of final grade);
2. Journal: your reflection on role-plays or a special event around four themes (psychological, sociological, cultural and theological/religious reactions) (20% of final grade) (due date: TBA);
3. Four short integrative papers (each paper must be at least 3-4 pages). The papers should be interpretations of a case or role play using required texts, plus journal articles. All papers should have a short summary of the book (1 page), interpretation of the role play (1 page), and theological interpretation (1-2 pages) (60% of final grade, weighted equally) (due date: TBA).

Sometimes class discussions can include case examples from the instructor’s and students’ practice experiences. In all instances, the presentation of case material is to adhere to the
Canadian Association for Spiritual Care available at https://www.spiritualcare.ca/manual.asp. This means that students will learn about what constitutes “confidential information” and about the necessity to protect clients’ confidentiality -- only non-identifying information is to be presented and discussed. If it is not possible to conceal identifying information then the case is not to be used. Divulging information from agency cases should comply with agency rules and students will be informed that the rules regarding confidentiality also apply to discussions outside of the classroom.
<table>
<thead>
<tr>
<th>Rubric for Assessing Class Participation</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Frequency of participation in class</strong></td>
</tr>
<tr>
<td>Exemplary (90%-100%)</td>
</tr>
<tr>
<td>Student initiates contributions more than once in each class.</td>
</tr>
<tr>
<td>Proficient (80%-90%)</td>
</tr>
<tr>
<td>Student initiates contribution once in each class.</td>
</tr>
<tr>
<td>Developing (70%-80%)</td>
</tr>
<tr>
<td>Student initiates contribution at least in half of the class.</td>
</tr>
<tr>
<td>Unacceptable (&gt;70%)</td>
</tr>
<tr>
<td>Student does not initiate contribution &amp; needs instructor to solicit input.</td>
</tr>
<tr>
<td><strong>Quality of comments</strong></td>
</tr>
<tr>
<td>Comments always insightful &amp; constructive; uses appropriate terminology. Comments balanced between general impressions, opinions &amp; specific, thoughtful criticisms or contributions.</td>
</tr>
<tr>
<td>Comments mostly insightful &amp; constructive; mostly uses appropriate terminology. Occasionally comments are too general or not relevant to the discussion.</td>
</tr>
<tr>
<td>Comments are sometimes constructive, with occasional signs of insight. Student does not use appropriate terminology; comments not always relevant to the discussion.</td>
</tr>
<tr>
<td>Comments are uninformative, lacking in appropriate terminology.</td>
</tr>
<tr>
<td><strong>Listening Skills</strong></td>
</tr>
<tr>
<td>Student listens attentively when others present materials, perspectives, as indicated by comments that build on others’ remarks, i.e., student hears what others say &amp; contributes to the dialogue.</td>
</tr>
<tr>
<td>Student is mostly attentive when others present ideas, materials, as indicated by comments that reflect &amp; build on others’ remarks. Occasionally needs encouragement or reminder from T.A</td>
</tr>
<tr>
<td>Student is often inattentive and needs reminder of focus of class. Occasionally makes disruptive comments while others are speaking.</td>
</tr>
<tr>
<td>Does not listen to others; regularly talks while others speak or does not pay attention while others speak; detracts from discussion; sleeps, etc.</td>
</tr>
</tbody>
</table>
Grading scale

<table>
<thead>
<tr>
<th>Letter Grade</th>
<th>Numerical Equivalents</th>
<th>Grade Point</th>
<th>Grasp of Subject Matter</th>
<th>Other qualities expected of students</th>
</tr>
</thead>
<tbody>
<tr>
<td>A RANGE: Excellent: Student shows original thinking, analytic and synthetic ability, critical evaluations, broad knowledge base.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>A+</td>
<td>90-100</td>
<td>4.0</td>
<td>Profound and Creative</td>
<td>Strong evidence of original thought, of analytic and synthetic ability; sound and penetrating critical evaluations which identify assumptions of those they study as well as their own; mastery of an extensive knowledge base</td>
</tr>
<tr>
<td>A</td>
<td>85-89</td>
<td>4.0</td>
<td>Outstanding</td>
<td></td>
</tr>
<tr>
<td>A-</td>
<td>80-84</td>
<td>3.7</td>
<td>Excellent</td>
<td>Clear evidence of original thinking, of analytic and synthetic ability; sound critical evaluations; broad knowledge base</td>
</tr>
<tr>
<td>B RANGE: Good: Student shows critical capacity and analytic ability, understanding of relevant issues, familiarity with the literature.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>B+</td>
<td>77-79</td>
<td>3.3</td>
<td>Very Good</td>
<td>Good critical capacity and analytic ability; reasonable understanding of relevant issues; good familiarity with the literature</td>
</tr>
<tr>
<td>B</td>
<td>73-76</td>
<td>3.0</td>
<td>Good</td>
<td></td>
</tr>
<tr>
<td>B-</td>
<td>70-72</td>
<td>2.7</td>
<td>Satisfactory at a post-baccalaureate level.</td>
<td>Adequate critical capacity and analytic ability; some understanding of relevant issues; some familiarity with the literature</td>
</tr>
<tr>
<td>FZ</td>
<td>0-69</td>
<td>0</td>
<td>Failure</td>
<td>Failure to meet the above criteria</td>
</tr>
</tbody>
</table>

Please see the appropriate handbook for more details about the grading scale and non-numerical grades (e.g. SDF, INC, etc.).

**Late work.** Students are expected to hand in assignments by the date given in the course outline. The penalty for late assignments is 2% decrease in grade for every day of lateness. Assignments will not be accepted after two weeks of the due date. Academic accommodation will only be considered when appropriate documentation (an official U of T medical certificate) is provided within ONE week of the due date. The absolute deadline for the submission of assignments is the examination day scheduled for the course. No assignments will be accepted after this date. Students who for exceptional reasons (e.g., a death in the family or a serious illness) are unable to complete work by this date may request an extension (SDF = “standing deferred”) beyond the term. An SDF must be requested from the registrar’s office in the student’s college of registration no later than the last day of classes in which the course is taken. The SDF, when approved, will have a mutually agreed upon deadline that does not extend beyond the conclusion of the following term. If a student has not completed work but
has not been granted an SDF, a final mark will be submitted calculating a zero for work not submitted.

**Course grades.** Consistently with the policy of the University of Toronto, course grades submitted by an instructor are reviewed by a committee of the instructor’s college before being posted. Course grades may be adjusted where they do not comply with University grading policy (http://www.governingcouncil.utoronto.ca/policies/grading.htm) or college grading policy.

**Accessibility.** The University of Toronto is committed to facilitating the inclusion of students in all aspects of university life. Students with a disability or health consideration are entitled to accommodation. Students must register at the University of Toronto’s Accessibility Services offices; information is available at http://www.accessibility.utoronto.ca/. The sooner a student seeks accommodation, the quicker we can assist.

**Plagiarism.** Students submitting written material in courses are expected to provide full documentation for sources of both words and ideas in footnotes or endnotes. Direct quotations should be placed within quotation marks. (If small changes are made in the quotation, they should be indicated by appropriate punctuation such as brackets and ellipses, but the quotation still counts as a direct quotation.) Failure to document borrowed material constitutes plagiarism, which is a serious breach of academic, professional, and Christian, Muslim and Buddhist ethics. An instructor who discovers evidence of student plagiarism is not permitted to deal with the situation individually but is required to report it to his or her head of college or delegate according to the TST Basic Degree Handbook (linked from http://www.tst.edu/content/handbooks) and the University of Toronto Code of Behaviour on Academic Matters http://www.governingcouncil.utoronto.ca/AssetFactory.aspx?did=4871. Students will be assumed to have read the document “Avoidance of plagiarism in theological writing” published by the Graham Library of Trinity and Wycliffe Colleges (http://www.trinity.utoronto.ca/Library_Archives/Theological_Resources/Tools/Guides/plag.htm).

**Other academic offences.** TST students come under the jurisdiction of the University of Toronto Code of Behaviour on Academic Matters http://www.governingcouncil.utoronto.ca/policies/behaveac.htm).

**Back-up copies.** Please make back-up copies of essays before handing them in.

**Obligation to check email.** At times, the course instructor may decide to send out important course information by email. To that end, all students are required to have a valid utoronto email address. Students must have set up a utoronto email address which is entered in the ROSI system. Information is available at www.utorid.utoronto.ca. The course instructor will not be able to help you with this. 416-978-HELP and the Help Desk at the Information Commons can answer questions you may have about your UTORid and password. Students should check utoronto email regularly for messages about the course. Forwarding your utoronto.ca email to a Hotmail, Gmail, Yahoo or other type of email account is not advisable. In some cases, messages from utoronto.ca addresses sent to Hotmail, Gmail or Yahoo accounts are filtered as
junk mail, which means that emails from your course instructor may end up in your spam or junk mail folder.

**Email communication with the course instructor.** The instructor aims to respond to email communications from students in a timely manner. *All email communications from students should be sent from a utoronto email address.* Email communications from other email addresses are not secure, and also the instructor cannot readily identify them as being legitimate emails from students. The instructor is not obliged to respond to email from non-utoronto addresses.

---

**Course Schedule**

<table>
<thead>
<tr>
<th>Classes</th>
<th>Topics</th>
<th>Theory</th>
<th>Readings</th>
</tr>
</thead>
</table>
| 1 | Introduction: Islamic Spirituality and Spiritual Care  
- Review of Syllabus  
- History of Islamic Spiritual Care  
- Conceptual/Theoretical context | Required:  
Rahman: Introduction, Chapter 2.  
Recommended:  
| 2 | Competency in Islamic spiritual care: Character and skills of chaplains, counsellors | Required:  
Cooper-White: pp. 190-227.  
Recommended:  
Kobeisy, Ahmed Nezar. *Counseling American Muslims: Understanding the Faith* | |


| 3 | Assessment Tools in Islamic Spiritual and Religious Care | Required: | Dwairy: Part II: 6, 7 and 8.  
Cooper-White: pp. 95-134.  

| 4 | Interventions used in Islamic Spiritual and Religious Care | Required: | Dwairy: Part III: 10-11.  
| 5  | **Living Human Document; Theological and Spiritual Reflection in Islam**  
S.1 Boisen’s notion of Living Human Document  
S.2 Theological Reflection in Islam | **Required:**  
Rahman: Chapter 2 and 3.  
Sheikh and Gatrad: Section 2: 8.  
Cooper-White: p. 98.  
**Recommended:**  
| --- | --- |
| 6  | **Islam, Spirituality, Palliative Care, Grief and Crisis**  
S.1 Palliative Care  
S.2. Grief and Crisis  
S.3. Suicide | **Required:**  
Sheikh and Gatrad: Chapter 9.  
Rahman: Chapter 2, 6.  
**Recommended:** |
<table>
<thead>
<tr>
<th>Reading Week: February 16-19</th>
<th>PRACTICE</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>7</strong></td>
<td>Islamic Spiritual Care in a Health Care Setting</td>
</tr>
<tr>
<td></td>
<td><strong>Required:</strong></td>
</tr>
<tr>
<td></td>
<td>Sheikh and Gatrad: Section 1: 3, 5, 6, and 7</td>
</tr>
<tr>
<td></td>
<td>Rahman: Chapter 4, 5.</td>
</tr>
<tr>
<td><strong>Recommended:</strong></td>
<td></td>
</tr>
</tbody>
</table>

| **8** | Islamic Spiritual Care in Mental Health Institutions |
| | **Required:** |

**Recommended:**


| 9 | **Islamic Spiritual Care in Correctional Institutions and Army** | Gilliat-Ray, Ali, and Pattison: Chapter 4.

**Recommended:**


| 10 | Islamic Spiritual Care in a School Setting | Required:  
| Good Friday; University closed |
| 11 | Islamic Spiritual Care and Domestic Violence | Required:  
Recommended:  
<table>
<thead>
<tr>
<th>12</th>
<th>Islamic Spiritual Care and Special Populations</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><strong>Required:</strong></td>
</tr>
<tr>
<td></td>
<td><strong>Recommended:</strong></td>
</tr>
</tbody>
</table>

**Additional Recommended Reading:**


### 1. Foundations

#### 1.1 Integrate a theory of human psychological functioning.

- a. Integrate knowledge of human development across the lifespan. ✔
- b. Integrate knowledge of contextual and systemic factors that facilitate or impair human functioning. ✔
- c. Integrate knowledge of the psychological significance of spiritual, moral, social, emotional, cognitive, behavioural, sexual, gender, and biological development. ✔

#### 1.2 Work within a framework based upon established psychotherapeutic theory.

- a. Integrate the theory or theories upon which the therapist's practice is based. ✔
- b. Integrate knowledge of how human problems develop, from the viewpoint of the therapist's theoretical orientation. ✔
- c. Identify circumstances where therapy is contraindicated. ✔
- d. Recognize the benefits, limitations, and contraindications of differing psychotherapeutic approaches. ✔
- e. Establish a therapeutic relationship informed by the theoretical framework. ✔
- f. Integrate a theory of change consistent with the therapist's theoretical orientation. ✔
- g. Integrate knowledge of the impact of trauma on psychological functioning. ✔

#### 1.3 Integrate knowledge of comparative psychotherapy relevant to practice.

- a. Integrate knowledge of key concepts common to all psychotherapy practice. ✔
- b. Recognize the range of psychotherapy practised within the province of Ontario. ✔
- c. Integrate knowledge of psychopathology. ✔
- d. Recognize the major diagnostic categories in current use. ✔
- e. Recognize the major classes of psychoactive drugs and their effects. ✔

#### 1.4 Integrate awareness of self in relation to professional role.

- a. Integrate knowledge of the impact of the therapist's self on the therapeutic process. ✔
- b. Recognize how the therapist's values and attitudes, both in and out of awareness, may impact diverse clients. ✔
- c. Recognize the cognitive, emotional and behavioural patterns of the therapist that may influence therapeutic relationship. ✔
- d. Recognize instances where the therapist's life experiences may enhance or compromise therapeutic effectiveness. ✔

#### 1.5 Integrate knowledge of human and cultural diversity.

- a. Integrate knowledge of human diversity. ✔
- b. Recognize how oppression, power and social injustice may affect the client and also the therapeutic process. ✔
- c. Adapt the therapist's approach when working with culturally diverse clients. ✔
- d. Recognize barriers that may affect access to therapeutic services. ✔
- e. Identify culturally-relevant resources. ✔

### 2. Collegial & Inter-professional Relationships

#### 2.1 Use effective professional communication.

- a. Use clear and concise written communication. ✔
- b. Use clear and concise oral communication. ✔
- c. Use clear and concise electronic communication. ✔
- d. Communicate in a manner appropriate to the recipient. ✔
- e. Use effective listening skills. ✔
- f. Differentiate fact from opinion. ✔
<table>
<thead>
<tr>
<th></th>
<th>Recognize and respond appropriately to non-verbal communication.</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.2 Maintain effective relationships.</td>
<td>Show respect to others.</td>
</tr>
<tr>
<td></td>
<td>Maintain appropriate professional boundaries.</td>
</tr>
<tr>
<td></td>
<td>Recognize and address conflict in a constructive manner.</td>
</tr>
<tr>
<td></td>
<td>Demonstrate personal and professional integrity.</td>
</tr>
<tr>
<td>2.3 Contribute to a collaborative and productive atmosphere.</td>
<td>Create and sustain working relationships with other professionals encountered in practice.</td>
</tr>
<tr>
<td></td>
<td>Create and sustain working relationships with colleagues of diverse socio-cultural identities.</td>
</tr>
<tr>
<td></td>
<td>Initiate inter-professional collaborative practice.</td>
</tr>
<tr>
<td>3. Professional Responsibilities</td>
<td>Comply with applicable federal and provincial legislation.</td>
</tr>
<tr>
<td>3.1 Comply with legal and professional obligations.</td>
<td>Comply with CRPO legislation and professional standards.</td>
</tr>
<tr>
<td></td>
<td>Address organizational policies and practices that are inconsistent with legislation and professional standards.</td>
</tr>
<tr>
<td></td>
<td>Comply with relevant municipal and local bylaws related to private practice.</td>
</tr>
<tr>
<td>3.2 Apply an ethical decision making process.</td>
<td>Recognize ethical issues encountered in practice.</td>
</tr>
<tr>
<td></td>
<td>Resolve ethical dilemmas in a manner consistent with legislation and professional standards.</td>
</tr>
<tr>
<td></td>
<td>Accept responsibility for course of action taken.</td>
</tr>
<tr>
<td>3.3 Maintain self-care and level of health necessary for responsible therapy.</td>
<td>Maintain personal physical, psychological, cognitive and emotional fitness to practice.</td>
</tr>
<tr>
<td></td>
<td>Build and use a personal and professional support network.</td>
</tr>
<tr>
<td></td>
<td>Maintain personal hygiene and appropriate professional presentation.</td>
</tr>
<tr>
<td>3.4 Evaluate and enhance professional practice.</td>
<td>Undertake critical self-reflection.</td>
</tr>
<tr>
<td></td>
<td>Solicit client feedback throughout the therapeutic process.</td>
</tr>
<tr>
<td></td>
<td>Plan and implement methods to assess effectiveness of interventions.</td>
</tr>
<tr>
<td></td>
<td>Obtain feedback from peers and supervisors to assist in practice review.</td>
</tr>
<tr>
<td></td>
<td>Identify strengths as a therapist, and areas for development.</td>
</tr>
<tr>
<td></td>
<td>Set goals for improvement.</td>
</tr>
<tr>
<td></td>
<td>Modify practice to enhance effectiveness.</td>
</tr>
<tr>
<td></td>
<td>Participate in relevant professional development activities.</td>
</tr>
<tr>
<td></td>
<td>Maintain awareness of resources and sources of support relevant to practice.</td>
</tr>
<tr>
<td>3.5 Obtain clinical supervision or consultation.</td>
<td>Initiate clinical supervision or consultation when appropriate or required.</td>
</tr>
<tr>
<td></td>
<td>Articulate parameters of supervision or consultation.</td>
</tr>
<tr>
<td></td>
<td>Protect client privacy and confidentiality, making disclosure only where permitted or required.</td>
</tr>
<tr>
<td></td>
<td>Initiate a legal consultation when necessary.</td>
</tr>
<tr>
<td>3.6 Provide education and training consistent with the therapist’s practice.</td>
<td>Recognize when to provide education and training to clients and others.</td>
</tr>
<tr>
<td></td>
<td>Recognize therapist’s limits of professional expertise as a trainer/educator.</td>
</tr>
<tr>
<td></td>
<td>Plan and implement effective instructional activities.</td>
</tr>
<tr>
<td>3.7 Maintain client records.</td>
<td>Comply with the requirements of CRPO and relevant professional standards.</td>
</tr>
<tr>
<td>3.8 Assist client with needs for advocacy and support.</td>
<td>Identify when advocacy or third-party support may be of value to the client, and advise client accordingly.</td>
</tr>
</tbody>
</table>
### 3.9 Provide reports to third parties.
- a. Prepare clear, concise, accurate and timely reports for third parties, appropriate to the needs of the recipient.
- b. Recognize ethical and legal implications when preparing third-party reports.

### 3.10 Establish business practices relevant to professional role.
- a. Comply with the requirements of CRPO and relevant professional standards.
- b. Explain limitations of service availability.

### 4. Therapeutic Process

#### 4.1 Orient client to therapist's practice.
- a. Describe therapist's education, qualifications and role.
- b. Differentiate the role of the therapist in relation to other health professionals.
- c. Explain the responsibilities of the client and the therapist in a therapeutic relationship.
- d. Explain the advantages and disadvantages of participating in psychotherapy.
- e. Explain client rights to privacy and confidentiality, and the limitations imposed upon it by law.
- f. Explain relevant rules and policies.
- g. Respond to client questions.
- h. Explain and obtain informed consent in accordance with legal requirements.

#### 4.2 Establish and maintain core conditions for therapy.
- a. Employ empathy, respect, and authenticity.
- b. Establish rapport.
- c. Demonstrate awareness of the impact of the client's context on the therapeutic process.
- d. Demonstrate sensitivity to the setting in which therapy takes place.
- e. Assume non-judgmental stance.
- f. Explain theoretical concepts in terms the client can understand.
- g. Foster client autonomy.
- h. Maintain appropriate therapeutic boundaries.
- i. Define clear boundaries of response to client's requests or demands.
- j. Take all reasonable measures to safeguard physical and emotional safety of client during clinical work.
- k. Employ effective skills in observation of self, the client and the therapeutic process.
- l. Demonstrate dependability.

#### 4.3 Ensure safe and effective use of self in the therapeutic relationship.
- a. Demonstrate awareness of the impact of the therapist's subjective context on the therapeutic process.
- b. Recognize the impact of power dynamics within the therapeutic relationship.
- c. Protect client from imposition of the therapist's personal issues.
- d. Employ effective and congruent verbal and non-verbal communication.
- e. Use self-disclosure appropriately.

#### 4.4 Conduct an appropriate risk assessment.
- a. Assess for specific risks as indicated.
- b. Develop safety plans with clients at risk.
- c. Refer to specific professional services where appropriate.
- d. Report to authorities as required by law.
- e. Follow up to monitor risk over time.

#### 4.5 Structure and facilitate the therapeutic process.
- a. Communicate in a manner appropriate to client’s developmental level and socio-cultural identity.
- b. Identify and respond appropriately to client's strengths, vulnerabilities, resilience and resources.
- c. Respond non-reactively to anger, hostility and criticism from the client.
- d. Respond professionally to expressions of inappropriate attachment from the client.
- e. Anticipate and respond appropriately to the expression of intense emotions and help the client to
<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>f</td>
<td>Recognize a variety of assessment approaches.</td>
</tr>
<tr>
<td>g</td>
<td>Formulate an assessment.</td>
</tr>
<tr>
<td>h</td>
<td>Develop individualized goals and objectives with the client.</td>
</tr>
<tr>
<td>i</td>
<td>Formulate a direction for treatment or therapy.</td>
</tr>
<tr>
<td>j</td>
<td>Practise therapy that is within therapist's level of skill, knowledge and judgement.</td>
</tr>
<tr>
<td>k</td>
<td>Focus and guide sessions.</td>
</tr>
<tr>
<td>l</td>
<td>Engage client according to their demonstrated level of commitment to therapy.</td>
</tr>
<tr>
<td>m</td>
<td>Facilitate client exploration of issues and patterns of behaviour.</td>
</tr>
<tr>
<td>n</td>
<td>Support client to explore a range of emotions.</td>
</tr>
<tr>
<td>o</td>
<td>Employ a variety of helping strategies.</td>
</tr>
<tr>
<td>p</td>
<td>Ensure timeliness of interventions.</td>
</tr>
<tr>
<td>q</td>
<td>Recognize the significance of both action and inaction.</td>
</tr>
<tr>
<td>r</td>
<td>Identify contextual influences.</td>
</tr>
<tr>
<td>s</td>
<td>Review therapeutic process and progress with client periodically, and make appropriate adjustments.</td>
</tr>
<tr>
<td>t</td>
<td>Recognize when to discontinue or conclude therapy.</td>
</tr>
</tbody>
</table>

4.6 Refer client.  
| a | Develop and maintain a referral network. |
| b | Identify situations in which referral or specialized treatment may benefit the client, or be required. |
| c | Refer client, where indicated, in a reasonable time. |

4.7 Conduct an effective closure process.  
| a | Prepare client in a timely manner for the ending of a course of therapy. |
| b | Outline follow-up options, support systems and resources. |

5. Professional Literature & Applied Research  
5.1 Remain current with professional literature.  
| a | Read current professional literature relevant to practice area. |
| b | Access information from a variety of current sources. |
| c | Analyze information critically. |
| d | Determine the applicability of information to particular clinical situations. |
| e | Apply knowledge gathered to enhance practice. |
| f | Remain current with developments in foundational areas. |

5.2 Use research findings to inform clinical practice.  
| a | Integrate knowledge of research methods and practices. |
| b | Determine the applicability of research findings to particular clinical situations. |
| c | Analyze research findings critically. |
| d | Apply knowledge gathered to enhance practice. |